M3

Phone: +44 (0)1235 828400
Email: reachdoctors@eu.m3.com
Website: eu.m3.com

Accessibility statement for the financial year 2021

This statement applies to content published on the https://eu.m3.com/ website.

This website is run by M3. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent version of JAWS, NVDA and VoiceOver)

We've also made the website text clear and easy to understand.

How accessible this website is

We know some parts of this website are not fully accessible:

- Some links are missing accessible names
- Some elements contain a duplicate ID
- Some input element type passwords are missing an accessible name
- Some input type texts are missing an accessible name
- Some HTML elements are missing a lang attribute

Feedback and contact information

If you need the information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email (reachdoctors@eu.m3.com)
- call (+44 (0)1235 828400)

We'll consider your request and get back to you in 30 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, get in touch using the contact details listed above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

M3

M3 is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Some links are missing accessible names - fails on WCAG 2.1 2.4.4 Link Purpose (In Context)
  IMPACT: When a link's purpose cannot be determined, users may be required to follow the link to determine its purpose. Returning to a previous location can often be more difficult for users with disabilities using assistive technology. Thus, authors must ensure that a link's purpose is clear within context
- Some elements contain a duplicate ID - fails on WCAG 2.1 4.1.1 Parsing
  IMPACT: When duplicate IDs are present the incorrect element may be referenced. For example, an accessible name may be calculated based on the first occurrence of an ID rather than the expected element
- Some input element type passwords are missing an accessible name - fails on WCAG2.1 1.31 Info and Relationships, 4.1.2 Name, Role, Value, 3.3.2 Labels or Instructions, 2.5.3 Label in Name
  IMPACT: When input elements do not have an accessible name, assistive technologies may incorrectly render the name or provide no name at all to users. When an accessible name is not present, users of assistive technologies may not be able to complete a form
- Some input type texts are missing an accessible name - Fails on WCAG 2.1 1.3.1 Info and Relationships, 4.1.2 Name, Role, Value, 2.5.3 Label in Name
  IMPACT: When input elements do not have an accessible name, assistive technologies may incorrectly render the name or provide no name at all to users. When unnamed fields are present, users of assistive technologies may not be able to complete a form
- Some HTML elements are missing a lang attribute - Fails on WCAG 2.1 3.1.1 Language of Page
  IMPACT: When there is no language set on the html element, screen readers may not interpret the page in its intended language

How we tested this website

We use the Web Content Accessibility Guidelines version 2.1 level A and level AA to test how accessible https://eu.m3.com/ is.

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We used the Website Accessibility Conformance Evaluation Methodology (WCAG-EM) approach to decide on a sample of pages to test.

What we're doing to improve accessibility

The M3 development team are looking into fixing content which fails to meet the Web Content Accessibility Guidelines version 2.1 AA standard. Some content is directly related to our branding so cannot be fixed. Other content is supplied by third parties and will be raised with them to fix.

We will update this page when issues are fixed.

Preparation of this accessibility statement

This statement was prepared on 13 July 2021. It was last reviewed on 13 July 2021.